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# Mission

We build **trust** in **people**.

# Vision

Enable anyone to access all the information they need to validate their hiring decisions in one place — built by Certn.

# Values



We respect and appreciate people from all walks of life. We embrace diversity and want everyone to feel at home.

**Inclusivity**



We make each other better. When we add our strengths together, creativity and innovation are at their best.

**Synergy**



We are committed to the success of both our customers and employees. We always take ownership of our work.

**Accountability**

# Personality

## The “Calm Sage”

It may take the form of people, dreams, insights, or our life’s learning we pass on to others. In literature, the sage often takes the form of a mentor or a teacher to the hero, playing a crucial role in the hero’s journey. The sage archetype may be portrayed by a God or a Goddess, a magician or wizard, a philosopher or an advisor.

**Calm**

**Wise**

**Knowledgeable**

**Powerful**

**Empathetic**



# Voice

## Your favourite mentor

The best teachers are remembered by their fun and engaging approach. We want to give off those same vibes. We know what we are talking about, but share information in a fun, comprehensive, and relatable way.

## Warm & approachable

We may be in the tech industry, but that doesn't mean we need to sound like robots! Customers and employees alike should always feel comfortable with us - which is why we need to speak with a warm and friendly tone.

## Trustworthy & knowledgeable

Background checks can be delicate - they require a huge amount of trust to handle. While we don't want to come across as formal, we need our clients to understand that we really know our stuff, and to be confident in their choice to use our product.



Fast, Friendly, Comprehensive.



# Buyer Persona & Audience

## Buyer

VP/ Director of Talent Acquisition/ Human Resources

VP of Property Management

Small business owner

## User

Recruiter

Property management admin/coordinator

Applicants



# Certn Logo

## USAGE

This is our primary company logo, consisting of both an icon and a watermark. This icon is to be used for everything involving the general company.

## CLEAR SPACE

When using the Certn logo, make sure to leave roughly a ¼ inch of white space around each side to prevent crowding.

## MINIMUM SIZE

The logo should be no smaller than about 24 pixels on screens, and no smaller than 1 inch on print unless specified.

Icon



Word-

certn



# Certn Logo Variations

## GREYSCALE

Greyscale is typically only to be used on black and white medias. Do not use on print or web unless approved.



## WHITE

White is to be used on dark backgrounds only. Do not use it on lighter backgrounds. This may be used in most medias.



## ICON

The Certn icon is used primarily for social media profile icons, favicons, and in any instance where the full logo may not fit.



# Lime Logo

## USAGE

This logo is used to represent Certn Lime, which is our pay-as-you-go version of Certn that is directed toward small/medium businesses. Do not use this logo for general purposes.

## CLEAR SPACE

When using the Lime logo, make sure to leave roughly a ¼ inch of white space around each side to prevent crowding.

## MINIMUM SIZE

The logo should be no smaller than about 24 pixels on screens, and no smaller than 1 inch on print unless specified.

Icon



Wordmark

certn



# Lime Logo Variations

## GREYSCALE

Greyscale is typically only to be used on black and white medias. Do not use on print or web unless approved.



## WHITE

White is to be used on dark backgrounds only. Do not use it on lighter backgrounds. This may be used in most medias.



## ICON

The Lime icon is used primarily for social media, favicons, and in any instance where the full logo may not fit.



# MyCRC Logo

## USAGE

This logo is to be used to represent MyCRC, our product which provides personal background checks to individuals. Do not use this logo for general purposes.

## CLEAR SPACE

When using the MyCRC logo, make sure to leave roughly a ¼ inch of white space around each side to prevent crowding.

## MINIMUM SIZE

The logo should be no smaller than about 24 pixels on screens, and no smaller than 1 inch on print unless specified.

Icon

Wordmark



# MyCRC Logo Variations

## GREYSCALE

Greyscale is typically only to be used on black and white medias. Do not use on print or web unless approved.



## WHITE

White is to be used on dark backgrounds only. Do not use it on lighter backgrounds. This may be used in most medias.



## ICON

The myCRC icon may be used for favicons, spaces where the full icon cannot fit, and in social media.



# OneID Logo

## USAGE

This is our current logo for our facial recognition product OneID. This logo is only to be used on the OneID product, or when handling media related to it. Do not use this logo for general purposes.

## CLEAR SPACE

When using the OneID logo, make sure to leave roughly a ¼ inch of white space around each side to prevent crowding.

## MINIMUM SIZE

The logo should be no smaller than about 24 pixels on screens, and no smaller than 1 inch on print unless specified.

Icon



Wordmark





# OneID Logo Variations

## GREYSCALE

Greyscale is typically only to be used on black and white medias. Do not use on print or web unless approved.



## WHITE

White is to be used on dark backgrounds only. Do not use it on lighter backgrounds. This may be used in most medias.



## ICON

The myCRC icon may be used for favicons, spaces where the full icon cannot fit, and in social media.



# Logo Misuse

These are some examples of what not to do with a logo. These rules apply to every logo created under Certn.



✗ Do not add elements



✗ Do not add a border



✗ Do not add dropshadows

Do not use the  certn logo in a sentence.

✗ Do not use the logo in a sentence



✗ Do not place on a white box



✗ Do not add special effects



✗ Do not use unapproved colours



✗ Do not add outlines



✗ Do not add gradients

# Logo Misuse Cont.



✗ Do not layer content on top



✗ Do not place on similar colours



✗ Do not use old logos



✗ Do not skew or stretch



✗ Do not fill with patterns



✗ Do not rotate



✗ Do not change the orientation



✗ Do not crop the logo



✗ Do not change the typeface

# Logo Sharing

If a partner or event coordinator asks for our logo for promotional purposes, send them the appropriate file in an email (usually just the colour and B&W versions of the Certn logo, in the format deemed best for that purpose).

Do not share with them the Google Drive folder of our entire logo suite. This folder is only to be used by internal Certn personnel. Send our media kit rather than this guideline to show how the logo is to be used.

Remind the partner that they only have permission to use our logo for said purpose, and if they wish to use it again in the future for other purposes, they need to ask permission.

# File Types

## JPEG

- Smaller file images
- Only use on white backgrounds
- Microsoft word documents
- High Quality Printing
- Web Projects

## PNG

- Transparent backgrounds
- Webpages, interactive docs
- Not suitable for print
- Low resolution without losing quality

## SVG

- Editable vector file
- Responsive web design
- For higher quality web graphics

## EPS

- Large signs, banners
- High resolution print
- Can be resized without losing quality
- Used on all software, universal



# Typography

## OPEN SANS

This font is used for all text, including documents, presentations, web design, social media, etc. This is a Google font, which available for free.

## COLOURS

Text may be any colour of our primary colour palette, as well as black, white and grey. However, Certn Aqua is typically reserved for highlighted words, or hyperlinks.

Aa

Open Sans Light

abcdefghijklmnopqrstuvwxyz  
ABCDEFGHIJKLMNOPQRSTUVWXYZ

Aa

Open Sans Regular

abcdefghijklmnopqrstuvwxyz  
ABCDEFGHIJKLMNOPQRSTUVWXYZ

Aa

Open Sans SemiBold

abcdefghijklmnopqrstuvwxyz  
ABCDEFGHIJKLMNOPQRSTUVWXYZ

Aa

Open Sans Bold

abcdefghijklmnopqrstuvwxyz  
ABCDEFGHIJKLMNOPQRSTUVWXYZ

# Typography

Title

**Title**

Heading 1

**Heading 1**

Heading 2

**Heading 2**

Heading 3

**Heading 3**

Body

Body



# Primary Colours

## USAGE

Primary colours are able to be used in most text, graphics and backgrounds. However, aqua should not be used in excess. Do not use aqua as a background, or in large spaces.

## COLOURS EXPLAINED

Certn's colours are primarily blues and greens, which often are used to represent technology, stability, trust and friendliness - all of which make up our brand.

## DO'S & DON'TS

When choosing colours, do not use 'off' colours, or try eyeball them. Please use these exact codes. You may use different opacities when appropriate.

### Moss

#134247

R: 19  
G: 66  
B: 71

C: 89%  
M: 57%  
Y: 57%  
K: 45%

Pantone:  
4189C

### Aqua

#16b793

R: 22  
G: 183  
B: 147

C: 75%  
M: 0%  
Y: 56%  
K: 0%

Pantone:  
3275C

### Turquoise

#006f7c

R: 0  
G: 111  
B: 124

C: 89%  
M: 42%  
Y: 44%  
K: 13%

Pantone:  
322C



# Accent Colours

## USAGE

These colours are mainly to be used as accent colours in graphics, and sometimes as text. Most are too bright to be used as background or solid graphics, and are typically used more in illustrations.

## COLOURS EXPLAINED

These colours are all complimentary to every primary colour of our company. They are brighter and create a friendly atmosphere.

## DO'S & DON'TS

Once again, please do not use other accent colours without approval, or eyeball the colours when you choose them. Please use the exact colour codes.

### Yellow

#fab64b

R: 250  
G: 182  
B: 75

C: 1%  
M: 32%  
Y: 81%  
K: 1%

Pantone:  
1365C



### Red

#eb5c5c

R: 235  
G: 92  
B: 92

C: 2%  
M: 79%  
Y: 60%  
K: 0%

Pantone:  
4057C



### Lime

#8dc965

R: 141  
G: 201  
B: 101

C: 49%  
M: 0%  
Y: 79%  
K: 0%

Pantone:  
2269C



# Illustration

## CHARACTERS

We have three characters that represent each of our platforms:

**Magnus**, our Certn Bear

**Ollie**, our Lime Otter

**Rosa**, our MyCRC Whiskey Jack

## USAGE

Illustrations may be used as graphics and accent images in any design. They are used to guide the eyes of our audience, enhance important information, and create a friendlier environment for our clients in what can be an intimidating industry.

For more info on our characters' usage and style, see our [Character Style Guide](#).



# Illustration



# Photography & Stock

## CHOOSING PHOTOS

When choosing photos, please pull them from our photo library in the Marketing Drive. Do not use photos that have not been approved.

## STANDARD USE

We are no longer using Illustration mixed in with our photos. They can overlap background graphics with enough contrast.

## FRAMED IMAGE

Images may be framed in either rounded corner squares, or in our “blob” graphics. Make sure faces are not cut off by frames!

## BACKGROUND IMAGE

Background images should be reserved for smaller projects such as social posts. Make sure elements or text are not placed in busy areas.







# Social Media Icons

## PROFILE ICON

Our profile image should almost always be our logo icon on a solid background - preferably full colour on white.

## SOCIAL ACCOUNTS

We have social media accounts for Certn, Lime and MyCRC. Do not mix and match logos on these accounts - Certn's accounts should use the Certn logo, Lime accounts should use the Lime logo, and so on.

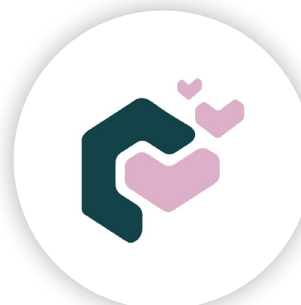


# Social Media Icons

## HOLIDAY & EVENT ICONS

Seasonal logos are also allowed, but the changes must still reflect our company's brand.

Holiday Icons are not to be used anywhere other than social media unless permitted.



# Social Media Sizing

## INSTAGRAM

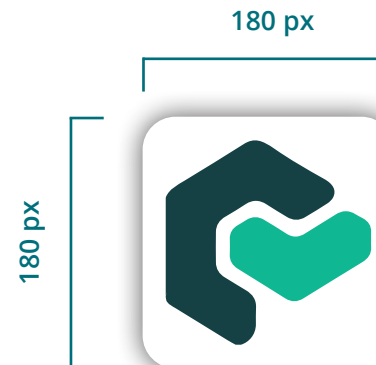
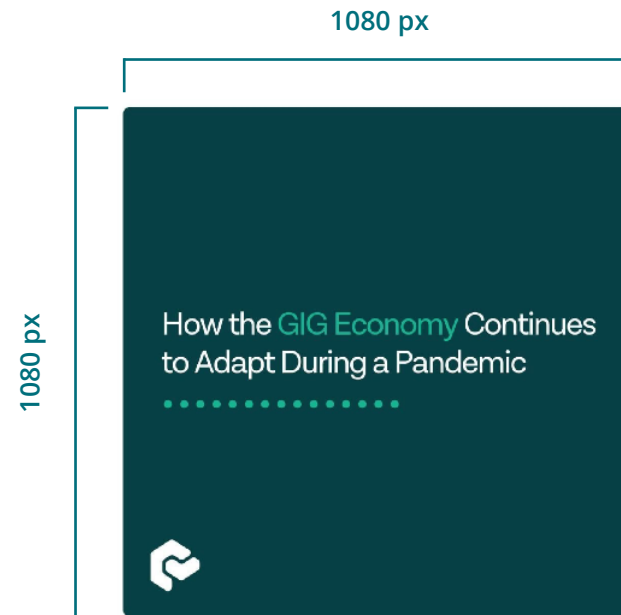
Instagram posts should be sized at 1080 x 1080 pixels in order to prevent content from being cut off on the grid. This makes our profile appear more professional. Resolution for all social posts should be 72 dpi.

## OTHER SOCIALS/BLOG POSTS

The standard size for twitter, facebook and linkedin posts is 1200 x 628 pixels. These posts should also be 72 dpi resolution. This sizing can also be used for blog post headers and images.

## PROFILE IMAGES

Profile images should always be 180 x 180 regardless of the platform. When the profile frame is round, always leave more white space around the logo to avoid being too close to the edges.





1200 px

628 px

RECRUITMENT SECRETS

# How to hire at scale and keep the bottom line

DOWNLOAD FREE EBOOK



# Social Media Visuals

## IMAGES & GRAPHICS

All above branding rules also apply to social media posts. Image-only posts are allowed and encouraged, especially when creating last minute posts.

## TEMPLATES

Templates have been created and are available in Canva for recurring posts. General templates are also available in approved colours.

